

Cookie Policy

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This is an English translation of the Turkish “Çerez (Cookies) Uygulamaları Politikası”. In case of any discrepancy, the Turkish version prevails.

This Cookie Policy applies to the website <https://frenox.com> (the “FRENOKS ENDÜSTRİYEL Sites”) operated by Frenoks Endüstriyel Soğutma San. ve Tic. A.Ş. (“Frenoks Endüstriyel”).

Frenoks Endüstriyel may use cookies on the FRENOKS ENDÜSTRİYEL Sites to improve your experience. The cookies used do not collect any information from your system and/or hard disk.

You are not identified by your name or e-mail address on the FRENOKS ENDÜSTRİYEL Sites; however, numbers and identifiers are assigned to you on your first visit.

What are cookies?

A cookie is a small piece of text sent to your browser by the website you visit on your computer or mobile device. It helps the website remember information about your visit (for example, your preferred language and other settings). Thanks to cookies, you enjoy a better and more personalised experience on your next visit. Cookies are used to make the website easier to use for its visitors.

Types and Characteristics of Cookies

Types of cookies

- **A. Session (temporary) cookies:**

Session cookies are stored only temporarily during your session and are removed as soon as you close your browser.

- **B. Persistent cookies:**

Persistent cookies remain on your computer or mobile device after you close the browser or application and are used to recognise you when you return to the website. They remain on your computer or mobile device until they expire.

- **C. Targeting / advertising cookies:**

Advertising cookies are placed by a third party during your visit to an application or website. They are used to pass certain information about your visit to our site to a third party. They are used to show relevant and personalised advertisements, to limit the number of times an advertisement is shown, to measure the effectiveness of advertising campaigns and to remember your visit preferences.

- **D. Strictly necessary cookies:**

These are essential cookies. They allow you to create a user account, log in and navigate our website. Persistent cookies remain on your computer or mobile device after you close the browser or application and are used to recognise you when you return to our website.

- **E. Performance and analytics cookies:**

These cookies are used on websites and applications to provide visitors with a better, faster and more secure experience. They make it possible to improve and personalise the customer experience. The data

obtained includes details such as the pages visited, referrals, the platform type of the visitor, date/time information, search terms and other text entered while using the site.

- **F. Functionality cookies:**

Functionality cookies are used to make visiting the website easier and to improve your browsing experience. They allow certain settings, such as your preferred language, layout or colour scheme, to be remembered.

- **G. Tracking cookies:**

Tracking cookies are used to monitor visitors' internet browsing behaviour and to collect data and information about their browsing behaviour across the various websites they visit.

Types of Cookies by Purpose of Use

By purpose of use, there are four types of cookies: Session Cookies, Performance Cookies, Functional Cookies, and Advertising and Third-Party Cookies.

- **Session cookies:**

These cookies are necessary for websites to function properly. They make it possible to visit the website and use its features. Session cookies are used to carry information between the pages of the website and to remove the need to re-enter information.

- **Performance cookies:**

These cookies collect information on how often pages are visited, any related error messages, the time spent on pages and how the user uses the website. This information is used to improve the performance of the website.

- **Functional cookies:**

These cookies remember the choices the user has made on the site, making the site easier to use. They provide users with enhanced website features.

- **Advertising and third-party cookies:**

Cookies belonging to third-party suppliers are used to enable certain functions on websites.

What Kind of Cookies Do We Use?

Frenoks Endüstriyel uses Session Cookies, Performance Cookies, Functional Cookies, and Advertising and Third-Party Cookies on its Sites.

Cookies used on the FRENOKS ENDÜSTRİYEL Sites; cookie type	What do they do?	Do these cookies collect your personal information / can they identify you?
Strictly necessary	These cookies are necessary for the FRENOKS ENDÜSTRİYEL Sites to function properly; they allow you to navigate our sites and use their features. An example is remembering previous actions (e.g. text entered) when you return to a page within the same session.	These cookies do not identify you. If you do not accept these cookies, the performance of the website or of some parts of it may be affected.
Performance	These cookies help us understand how visitors interact with our website by providing information about the areas visited, the time spent on the site and any problems encountered, such as error messages. This allows us to improve the performance of our website.	These cookies do not identify you. All data is collected and aggregated anonymously.
Targeting / advertising	These cookies are used to offer you content close to your interests. They may be used to deliver targeted advertisements or to limit the number of times you see an advertisement. They also help us measure the effectiveness of advertising campaigns on FRENOKS ENDÜSTRİYEL and non-FRENOKS ENDÜSTRİYEL websites. We may use these cookies to remember the websites you have visited and share this information with third parties, including advertisers and our own companies.	Many types of these cookies can collect identifying information by tracking consumers through their IP addresses. For detailed information on the information collected and how it is used, see the Targeting / Advertising section above.

Frenoks Endüstriyel uses the information collected through cookies in accordance with the FRENOKS ENDÜSTRİYEL **Privacy Policy**.

By continuing to visit the FRENOKS ENDÜSTRİYEL Sites, you consent to cookies being placed on your device. If you do not want cookies to be placed on your device, you can refuse the use of cookies through your browser settings or options, or you should not use the FRENOKS ENDÜSTRİYEL Sites. To enjoy the best experience when visiting the website, we recommend that you do not refuse the use of cookies.

For what purposes do we use cookies?

We use cookies to make the FRENOKS ENDÜSTRİYEL Sites easier to use and to better tailor the FRENOKS ENDÜSTRİYEL Sites and our products to your interests and needs.

Cookies are also used to speed up your future activities and experience on our sites. We also use cookies to compile anonymous, aggregated statistical data that helps us understand how users use our sites and to improve the structure and content of our sites.

Some pages you visit may, by using pixel tags (also known as clear GIFs), obtain information that may be shared with third parties who directly support our promotional activities and website development. For

example, website usage information about visitors to the FRENOKS ENDÜSTRİYEL Sites may be shared with our third-party advertising agencies in order to make banner advertisements on our websites more effectively visible.

How do we use third-party cookies?

We work with certain third-party suppliers who set cookies on your device on our behalf when you visit the FRENOKS ENDÜSTRİYEL Sites, so that they can provide their services to you. For detailed information on these cookies and how you can opt out of receiving them, please see the relevant sections below.

When you visit the FRENOKS ENDÜSTRİYEL Sites, you may receive cookies from third-party websites or domains. Detailed information about these cookies may be available on the relevant third-party website.

How can you control or delete cookies?

Internet browsers are generally set by default to accept cookies automatically. Browsers can be set to block cookies or to warn the user when a cookie is sent to the device.

As cookie management differs from browser to browser, please refer to your browser's help menu for details. For details on deleting or blocking cookies and for general information about cookies, you can visit www.allaboutcookies.org.

If you refuse persistent cookies or session cookies, you can continue to use the website, but you may not be able to access all of its functions or your access may be limited.

To disable cookies:

- In Chrome, you can use the "Settings / Privacy / Content settings / Block cookies" option in your browser settings. For more information: Cookies in Chrome.
- For Internet Explorer users: you can use the "Options / Internet Options / Privacy / Settings" options. For more information: Cookies in Internet Explorer.
- For Firefox users: you can use the "Tools / Options / Privacy / Accept cookies / Keep until I close Firefox" options. For more information: Cookies in Mozilla Firefox.